

Cutting , Folding , Saddle Stitching , wire-O-

Plastic Coil , Collating , Glueing , Drilling ...

## Ocean State Book Binding

Jeff Breton  
The Die Shop  
75 Pocasset Street  
Johnston, RI 02919

July 25, 2007

Jeff,

I wanted to take the time to let you know how much I appreciate what your company has done for me over the past year. With your help, we were able to turn jobs around week after week within a couple of days. When my customers gave me files that were not correct, you fixed them and still delivered them within a day or so, or sometimes, within hours. Your commitment to my customer has not gone unnoticed. As if quality and turnaround were not enough, your prices remain reasonable and when things don't go exactly correct, your willingness to do the extra work for no additional cost is why I will continue to recommend you to others and why I will continue to send all my die work to The Die Shop.

Thanks again for all your help.

Sincerely,



Bruce Boyarsky  
President  
Ocean State Book Binding